

What are your most important considerations/needs in relation to your attending hospital either as a patient or visitor?

| Do you have any other comments? | cost of parking | safety/security | availability of convenient parking | good access by other means of transport | affordable access by other means of transport | Are there any others? If so, please specify below: | Please comment on your responses if you wish. | |
|---------------------------------|--|-----------------|------------------------------------|---|---|--|--|---|
| 1 | Yes | | Yes | | | | | |
| 2 | | Yes | Yes | Yes | Yes | | | |
| 3 | Yes | Yes | Yes | Yes | Yes | As stated previously To be able to use bus pass at all time if attending for treatment. Or the appointment for older folk made at a time when they can use a bus pass to get to the treatment. | | |
| 4 | I do not believe that parking charges will ever be removed, but I think that if charges have to be made then they should be based on the amount of time spent in the car park, like all other car parks. Charges should be severely limited or not made for outpatients and inpatients' close family as described above. Any patient with such illnesses as cancer or those needing kidney dialysis etc should never be charged. | Yes | Yes | Yes | Yes | Yes | Good public transport, but it doesn't exist in the East Kent area. | Good affordable access by public transport is the obvious ideal, but in a huge area like the East Kent Hospitals Trust and the Eastern and Coastal PCT it is impossible to get to hospital centres from outside the actual town where the building is situated. Green transport policies are useless to us who live 15 to 20 miles away from hospital. The East Kent University Hospitals Trust have hired consultants to review their parking. Suggest you contact Nicholas Doe the Parking Manager. |
| 5 | If we don't manage to provide some free parking then perhaps we could look at reducing the charges. | No | Yes | Yes | Yes | Yes | | |
| 6 | | | Yes | | Yes | | | |
| 7 | | Yes | Yes | | | | | |
| 8 | | Yes | Yes | Yes | Yes | Yes | | |
| 9 | | Yes | Yes | Yes | | | How close I am to the patient I'm visiting is the most important factor. | |
| 10 | | Yes | Yes | Yes | Yes | Yes | | If the Government insists on building "out of town" hospitals, they must put in place regular, Easy access public transport. |
| 11 | No. | Yes | Yes | Yes | No | No | | Build bigger car parks provide stickers with clinic appointment cards. |
| 12 | Our members have commented that the lack of Disabled Spaces is particularly acute at the William Harvey and Canterbury Hospitals. Also, that use of the Blue Badge does not gain exemption from charges at these Hospitals | Yes | Yes | Yes | Yes | Yes | All the above are important to our Members. | |
| 13 | | Yes | Yes | Yes | Yes | Yes | Distant from car park to place in hospital needing to attend. | |
| 14 | | Yes | | No | Yes | Yes | | |
| 15 | | Yes | Yes | Yes | | | A place where people attending A&E/intensive care can park close to the entrance | I strongly believe that the NHS should not have to bear the cost of care parking and that these costs should be placed on those able to pay, with appropriate concessions. All hospitals should adhere to the same policies for charging and for concessions, with extra charges being able to be made for inner city hospitals. |
| 16 | None | Yes | Yes | Yes | | Yes | | |
| 17 | | | Yes | Yes | Yes | Yes | | |
| 18 | Car parking charges should generally do no more than cover the cost of providing and maintaining the car park, and certainly not exceed the charges by Local Authorities in the area. | | | Yes | Yes | Yes | The predominant concern of car park users is whether there will be a parking space available, rather than the cost. This concern forces patients to come unduly early and this increases the pressure on parking spaces. Also two carers are often needed, one to accompany the patient and the other to stay and park the car when possible. Stress and congestion multiple. Any reduction in parking Charges must avoid abuse by non-hospital users and must not reduce the parking income so as to reduce the funds available to provide adequate parking spaces. | |